

Mr Nelson Chow,

Partner, Ernst & Young Advisory Services Limited

Nelson is a Supply Chain and Operations Consulting Partner of EY Greater China. He leads EY Greater China Procurement Consulting and EY China South Supply Chain Consulting practice. Nelson has been assisting CEOs, CFOs and senior executives in transformational initiatives to drive growth, operation excellence and margin improvement for many years. Nelson has advised his clients from a broad range of industries and he is EY's Global Client Service Partner for a leading Power & Utility company.

He has extensive experience in applying emerging technologies such as Robotic Process Automation, Machine Learning and Blockchain to business transformation initiatives to realise process optimisation.

Prior to joining EY, Nelson has been working for SAP Ariba, Hong Kong Jockey Club, Johnson Controls and other professional firms. He is also a part-time lecturer on Master Global Supply Chain Program at the Hong Kong Polytechnic University, and he is an advisor for Hang Seng University of Hong Kong.

Nelson actively speaks in various public forums and seminars, to name a few, EY x CIMA CFO seminar, SAP Supplier Management Webinar, HKICPA Covid-19 Seminar, 7th CFO Innovation Hong Kong Forum.

Ms Florence Tang,

Senior Manager, Ernst & Young Advisory Services Limited

Florence is the Intelligent Automation Leader in EY Business Consulting – Supply Chain and Operations practice. She has been assisting numerous companies in driving business and digital automation and transformation to improve efficiency, effectiveness, transparency and user experience. She has advised clients from a broad range of industries including Power & Utilities, Consumer Products & Retail, Technology, Media & Entertainment, Telecommunications, Food and Beverage, Financial Services, and Industrial Products.

Prior to joining EY, Florence worked in one of the leading multinational banking firms. She is a Certified Public Accountant, with a bachelor's degree in Accountancy.

Florence has been deeply involved in digital transformation in the past few years, focusing in Robotic Process Automation, Blockchain and Data & Analytics. From her work, she has assisted client senior executives in recognising and unleashing the potential for intelligent automation to accelerate productivity by driving more value from digitalisation, as well as setting up centralised digital enablement team to enhance scalability and consistency across the enterprise. She has delivered numerous automation projects and advised the design and implementation of various workflow management solutions. A total of 50+ processes have been automated for functional areas across Finance, Customer, Human Resources and Supply Chain.